

Refund Policy

At Nutrition by Nature, our goal is to provide exceptional nutrition counseling services. To maintain the quality of our services and ensure fairness to all clients, please review our refund policy below.

No Refunds:

All payments made for nutrition counseling services are non-refundable. We do not offer refunds for any reason, including but not limited to:

- Client dissatisfaction with the counseling sessions.
- Missed appointments or failure to attend scheduled sessions.
- Early termination of counseling services by the client.

No Returns:

As our services are intangible and involve professional expertise and time, there are no returns or exchanges for sessions or packages purchased.

Unused Services:

Any prepaid sessions or packages that remain unused will not be refunded or credited, unless explicitly specified in a written agreement between Nutrition by Nature and the client.

Cancellations and Rescheduling:

We understand that unforeseen circumstances may arise. While we do not offer refunds, we do our best to accommodate rescheduling of appointments. Please notify us of any necessary changes to your scheduled appointments as soon as possible.

Exceptions:

Exceptions to this policy are not granted, except where required by law.

Contact Us:

If you have any questions or concerns about our refund policy, please contact us at alana@nutritionxnature.com